

Research conducted and report prepared by











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### **Key Findings**

- In the midst of declining COVID case rates and vaccine rollout, half of residents are optimistic about the direction of the Bay Area.
- There is widespread agreement about the value of racial and economic diversity and inclusion, but a majority feel the Bay Area is currently falling short when it comes to people being treated equally.
- Residents are aware of the negative impacts the pandemic has had on many groups, particularly small businesses and those experiencing poverty and homelessness. Views are more neutral when it comes to residents' own personal pandemic experiences.
- Economic recovery, vaccination, and homelessness are top of mind priorities as the Bay Area looks to recover from COVID-19.
- While prioritizing economic recovery of vulnerable communities is not as top of mind for residents, they overwhelmingly find the proposal and its priorities important when presented with them.
- Messaging that centers on pursuing an equitable recovery for the benefit of future generations is compelling.

 Scientists and public health officials are viewed as particularly trustworthy messengers about economic recovery from the pandemic in the Bay Area.

Due to rounding, some percentages may not equal 100%

#### **ISSUE AREA KEY:**

Color coding is used throughout this report to help readers see how the results fit into three issue areas. The color scheme introduced here will continue throughout the report.



Small business and workforce development



Supporting under-invested communities

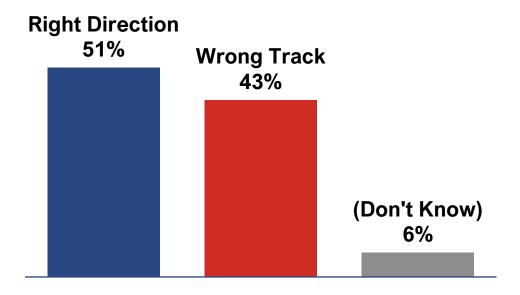


Affordable housing and tenant protections

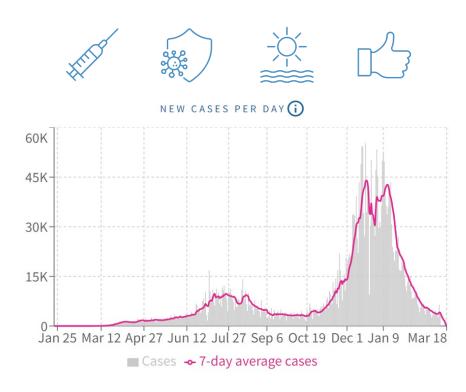


# **ISSUE ENVIRONMENT: Direction of the Bay Area**

In the midst of declining COVID case rates and vaccine rollout, half of residents are optimistic about the direction of the area.



Q3. Do you feel things in the Bay Area are going in the right direction or do you feel things have gotten pretty seriously off on the wrong track?



Source: USAFacts <a href="https://usafacts.org/visualizations/coronavirus-covid-19-spread-map/state/california">https://usafacts.org/visualizations/coronavirus-covid-19-spread-map/state/california</a>



#### **ISSUE ENVIRONMENT:**

### Q7-9. Please indicate whether you agree or disagree with each of the following statements.

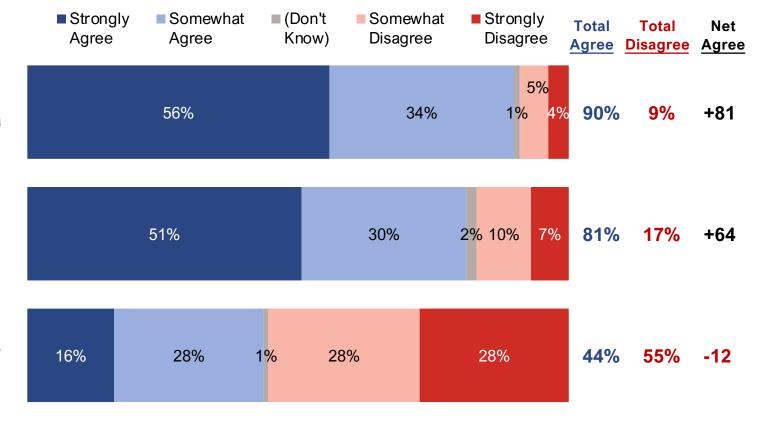
### Racial and Economic Equity in the Bay Area

There is significant agreement around the value of racial and economic diversity and inclusion, but a majority feel the Bay Area is currently falling short when it comes to equal treatment of people of different races or incomes.

Having people from different races and income levels is part of what makes the Bay Area a great place to live.

Greater racial inclusion will enhance the Bay Area's economy and quality of life.

I feel that people of different races or income are basically treated equally in the Bay Area.

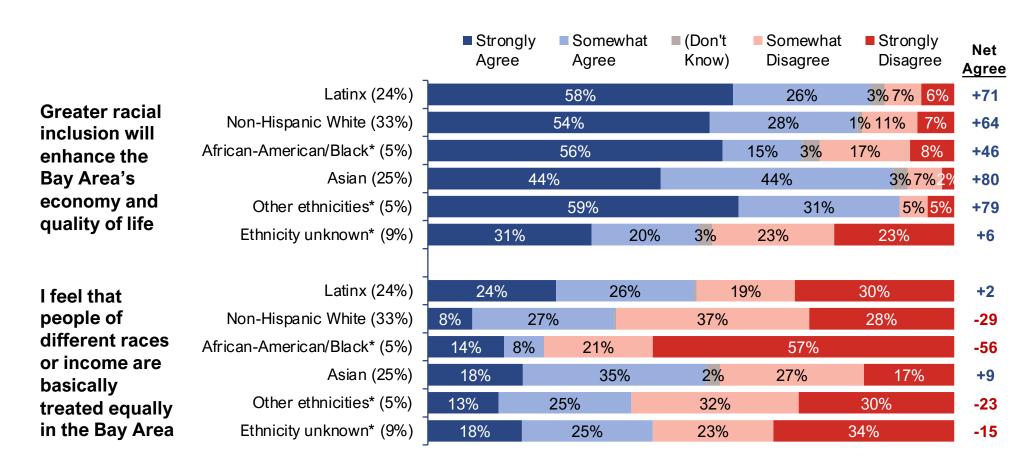


#### **ISSUE ENVIRONMENT:**

### **Racial Equity by Ethnicity**

Q7-9. Please indicate whether you agree or disagree with each of the following statements.

Across racial and ethnic groups, large majorities agree on the value of greater racial inclusion, though there is significant variation when it comes to how the Bay Area is doing on equal treatment.



<sup>\*</sup>Denotes small sample sizes ranging from n=35-73 (margin of error= ±12-17)



#### **ISSUE ENVIRONMENT:**

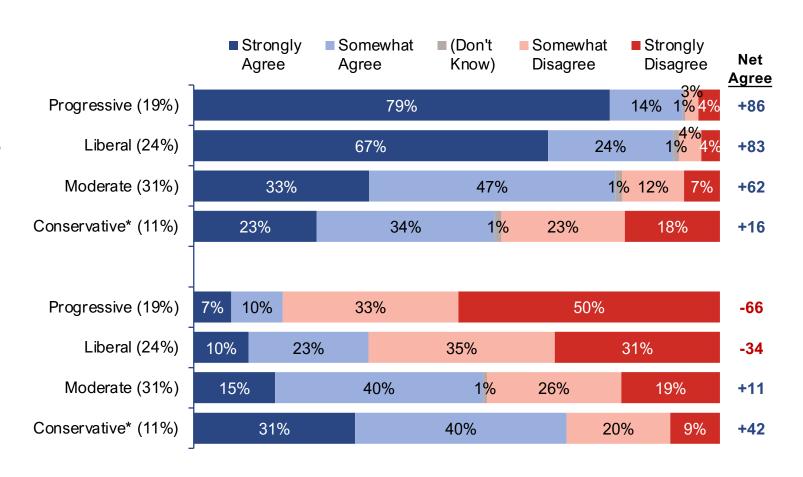
### Racial Equity by Ideology

Progressives and liberals place greater value on racial inclusion, and see the most area for improvement.

Q7-9. Please indicate whether you agree or disagree with each of the following statements.

Greater racial inclusion will enhance the Bay Area's economy and quality of life

I feel that people of different races or income are basically treated equally in the Bay Area



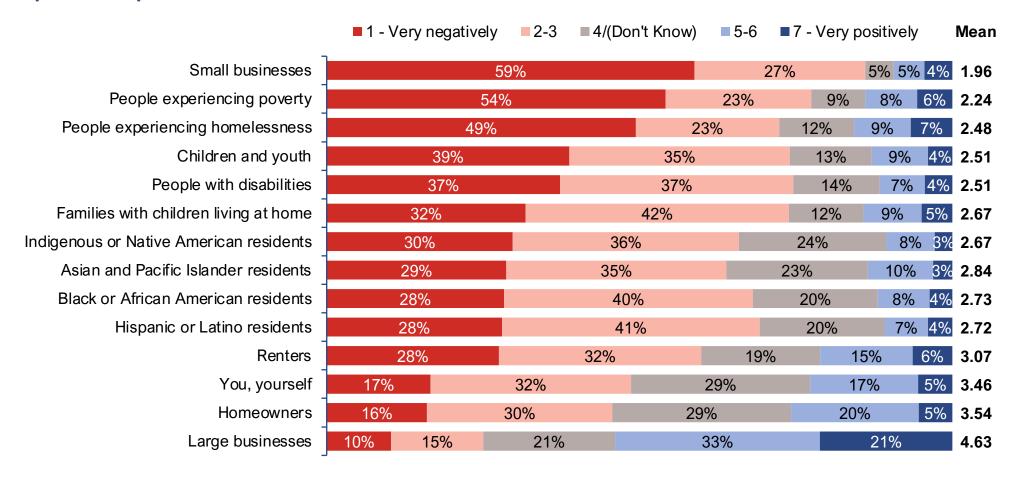
<sup>\*</sup>Conservatives have a small sample size of n=92 (margin of error= ±10)



### **COVID IMPACTS: COVID-19 Pandemic Impacts**

Q10-23. Please tell me how you think the COVID-19 pandemic has generally impacted each of the following. Use a scale from 1 to 7, where 1 means very negatively and 7 means very positively.

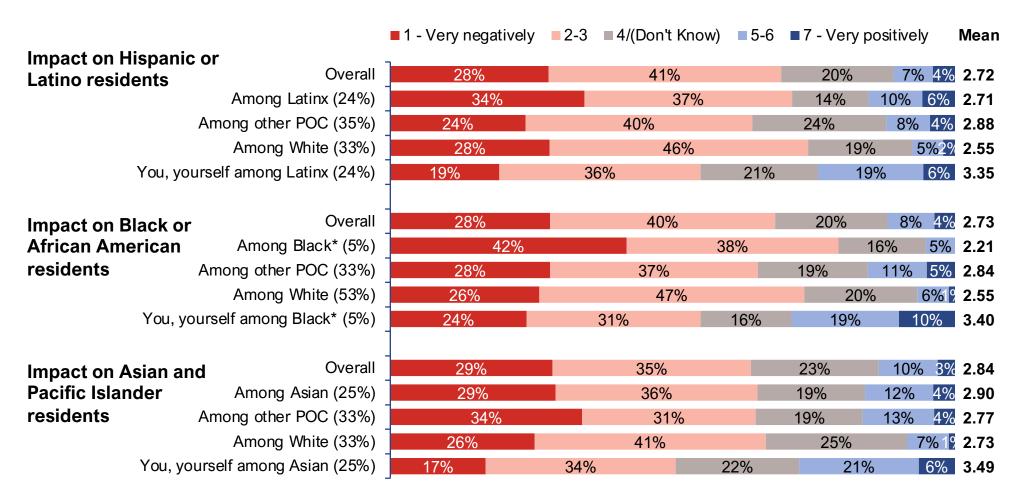
Residents see the pandemic as having had a negative impact on many groups, particularly small businesses and those experiencing poverty and homelessness. Views are more neutral when it comes to their own personal experiences.



# **COVID IMPACTS: Impacts by Ethnicity**

Q10-12. Please tell me how you think the COVID-19 pandemic has generally impacted each of the following. Use a scale from 1 to 7, where 1 means very negatively and 7 means very positively.

While Latinx, Black and Asian respondents show awareness of the negative impact of the pandemic on their communities, on average they report less of a negative impact on themselves.



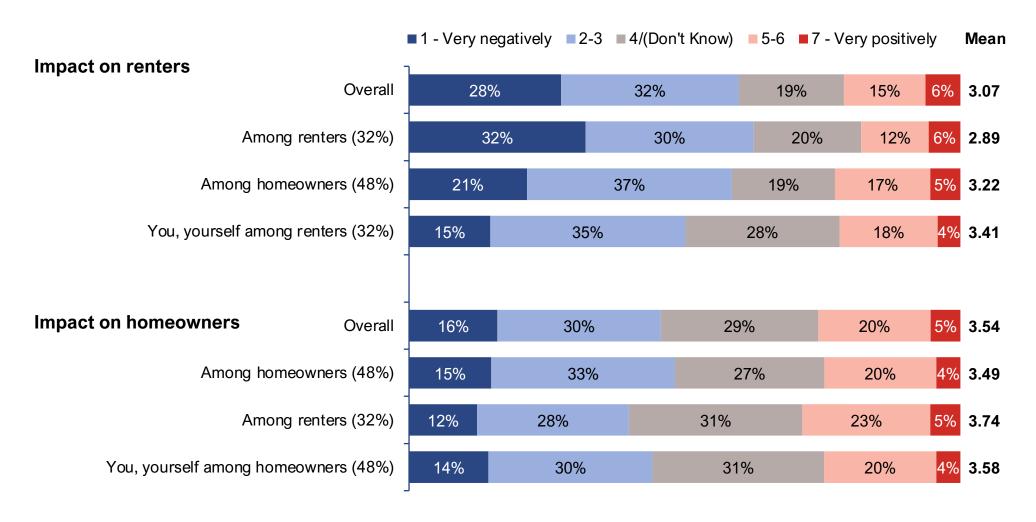
<sup>\*</sup>African Americans have a small sample size of n=35 (margin of error= ±17)



# COVID IMPACTS: Impact by Homeownership

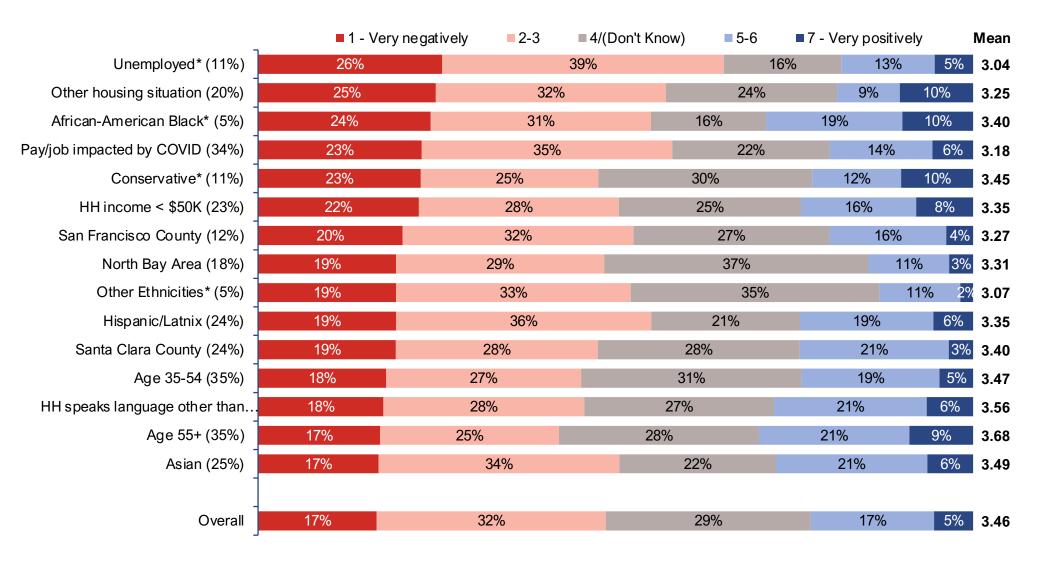
Q22-23. Please tell me how you think the COVID-19 pandemic has generally impacted each of the following. Use a scale from 1 to 7, where 1 means very negatively and 7 means very positively.

Renters see the pandemic as having more negatively impacted fellow renters than homeowners do, but they report less of a negative impact on themselves.



### COVID IMPACTS: Impact on Yourself

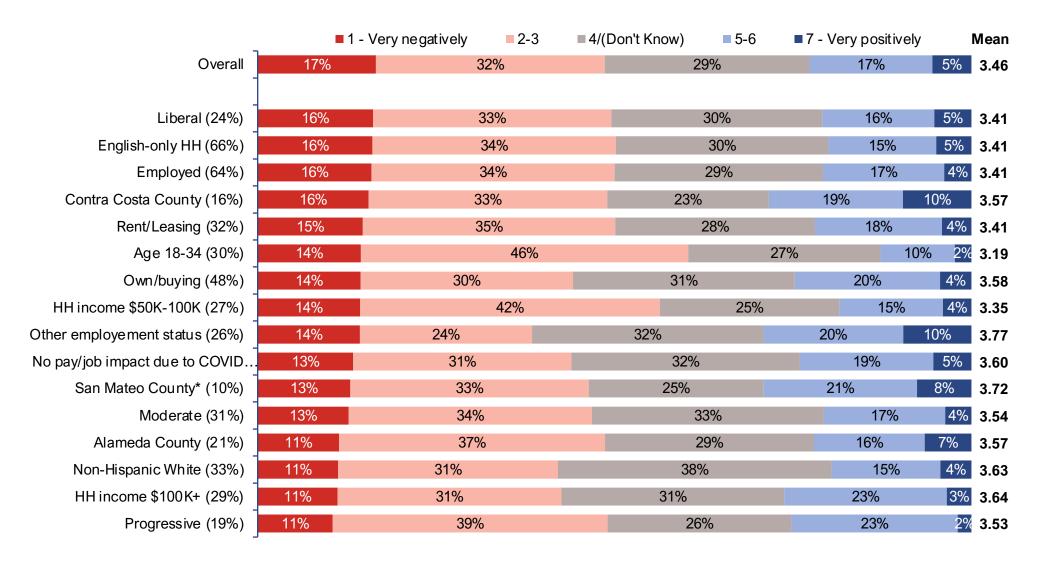
Please tell me how you think the COVID-19 pandemic has generally impacted each of the following: **You, yourself** 



<sup>\*</sup>Denotes small sample sizes ranging from n=35-92 (margin of error=  $\pm 10-17$ )

# COVID IMPACTS: Impact on Yourself (cont.)

Please tell me how you think the COVID-19 pandemic has generally impacted each of the following: **You, yourself** 



<sup>\*</sup>San Mateo County has a small sample size of n=76 (margin of error= ±11)



#### **COVID RECOVERY:**

### **Bay Area COVID-19 Recovery Priority**

Q4. Over the next year as the Bay Area recovers from the COVID-19 pandemic, what do you believe should be the region's highest priority?



**Economic Recovery / Jobs** 



COVID-19 Vaccination / Prevention



**Homelessness** 



**Affordable Housing** 

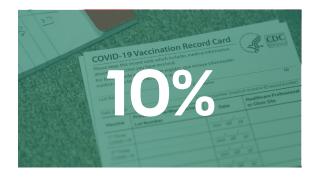


**Education** 

#### **COVID RECOVERY:**

### **Equitable COVID-19 Recovery Meaning**

Q5. And what does an "equitable recovery" from COVID-19 mean to you?



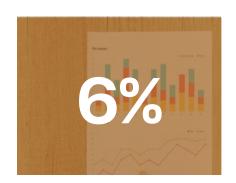
**Equal Access to Vaccine / Everyone Vaccinated** 



**Going Back to Normal** 



Equal Opportunity / Fairness



Businesses Recovery / Opening Businesses



**Recovery for Everyone** 



Access to Jobs / Back to Work



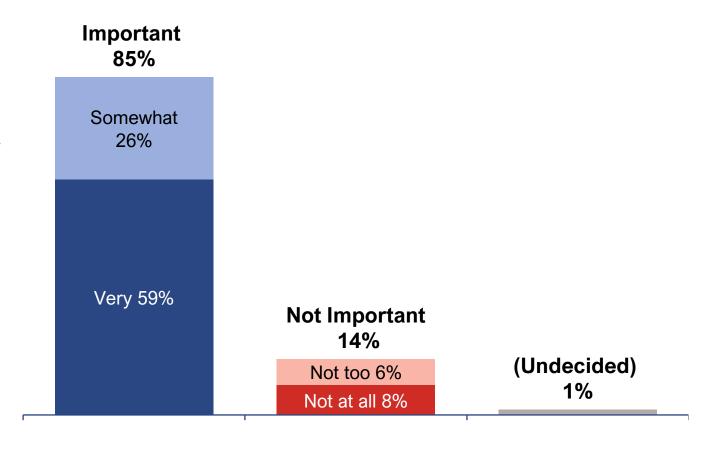
Aid to Those Most Impacted / Vulnerable

# **COVID RECOVERY:** Equitable Recovery Importance

While prioritizing economic recovery of <u>vulnerable communities</u> does not come to mind when asked what an equitable recovery means to them, residents overwhelmingly find the proposal important when it is presented to them.

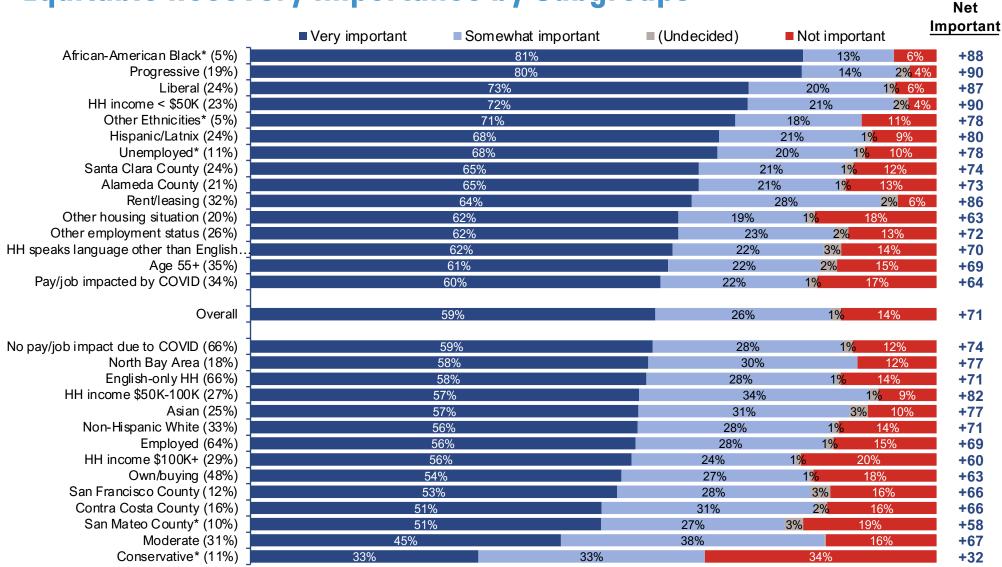
Q6. Looking ahead to recovering from the COVID-19 pandemic, some people in the Bay Area have proposed a regional recovery effort focused on addressing the economic impacts of COVID-19. This proposal would prioritize economic recovery for vulnerable communities, including Black people, Hispanic or Latino people, Indigenous or Native American people, other People of Color, people with disabilities, and people experiencing poverty.

Based on what you've heard, please tell me whether you think this recovery plan is very important, somewhat important, not too important, or not at all important for the Bay Area



#### **COVID RECOVERY:**

### **Equitable Recovery Importance by Subgroups**



<sup>\*</sup>Denotes small sample sizes ranging from n=35-92 (margin of error= ±10-17)



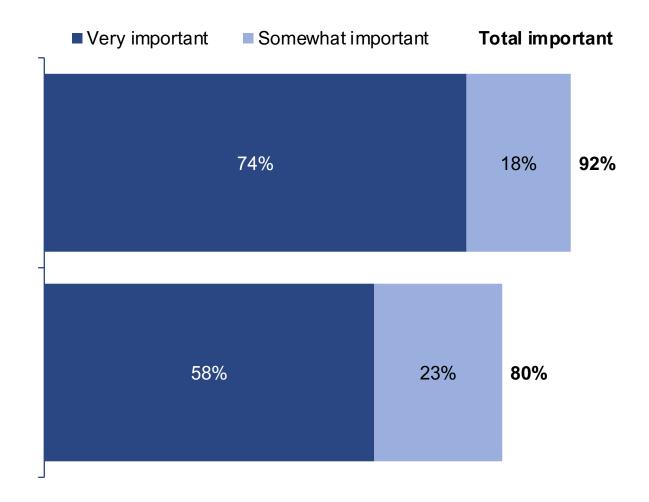
# **COVID RECOVERY:**Recovery Priorities: Racial Equity

Q24-37. Now I'm going to read you some items which could be a part of a regional COVID recovery plan. Please tell me whether you think each item is very important, somewhat important, not too important, or not at all important.

Ensuring opportunity regardless of race is almost universally important. Addressing racist policies is seen as somewhat less important but still resonates with a significant majority.

Ensuring opportunity for all people regardless of race

**Addressing racist policies** 



#### **COVID RECOVERY:**

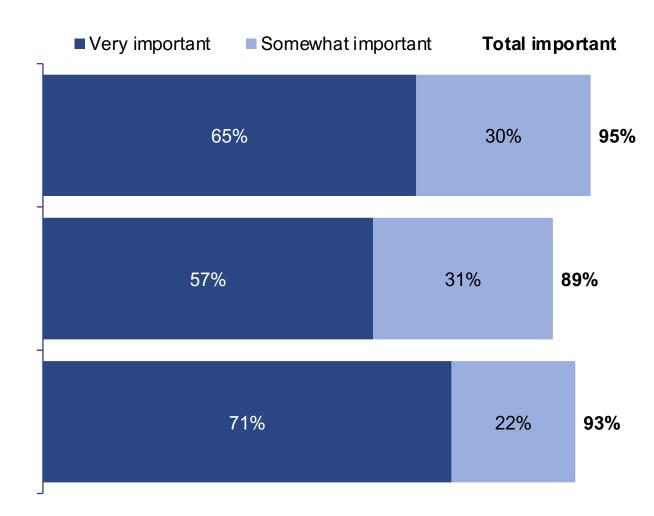
#### Recovery Priorities: Small Business and Workforce Development

Nearly all find priorities focused on small businesses and the workforce to be important, with intensity particularly high for living-wage employment opportunities.

Providing financial assistance and other relief to small businesses

Making sure all small businesses have access to technology, banking, and other services they need to do business

Providing employment opportunities that pay a living wage



### COVID RECOVERY: Recovery Priorities: Supporting Under-Invested Communities

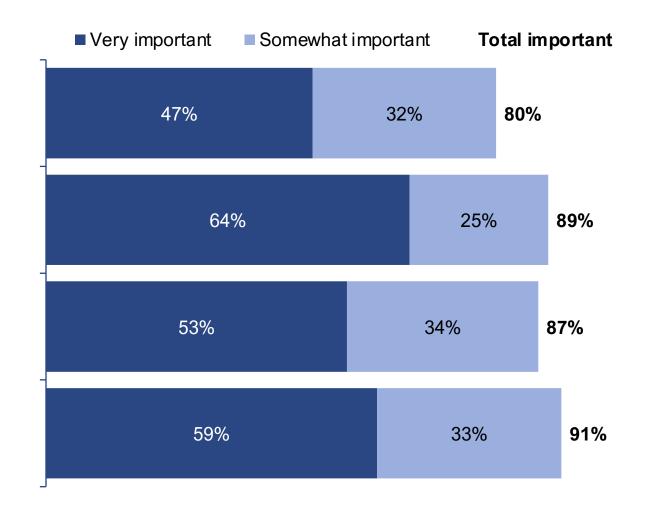
Items that support under-invested communities are important priorities to residents, particularly technology access for students and maintaining access to public transportation.

Providing a guaranteed income for residents to use to pay their bills and to meet their individual needs

Ensuring all students have access to computers and high-speed internet

Providing childcare support and subsidies for families

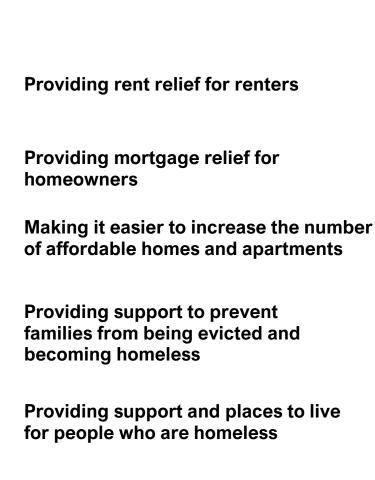
Maintaining access to public transportation

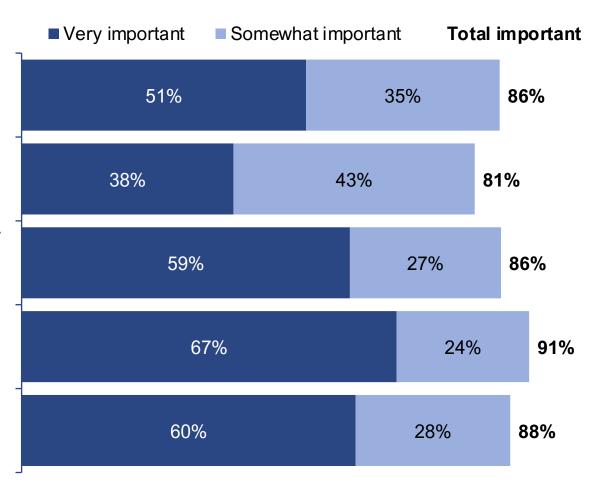


#### **COVID RECOVERY:**

#### Recovery Priorities: Affordable Housing and Tenant Protections

Prioritizing housing and tenant protections is important to most residents. Providing rent relief for renters is more important than mortgage relief for homeowners.

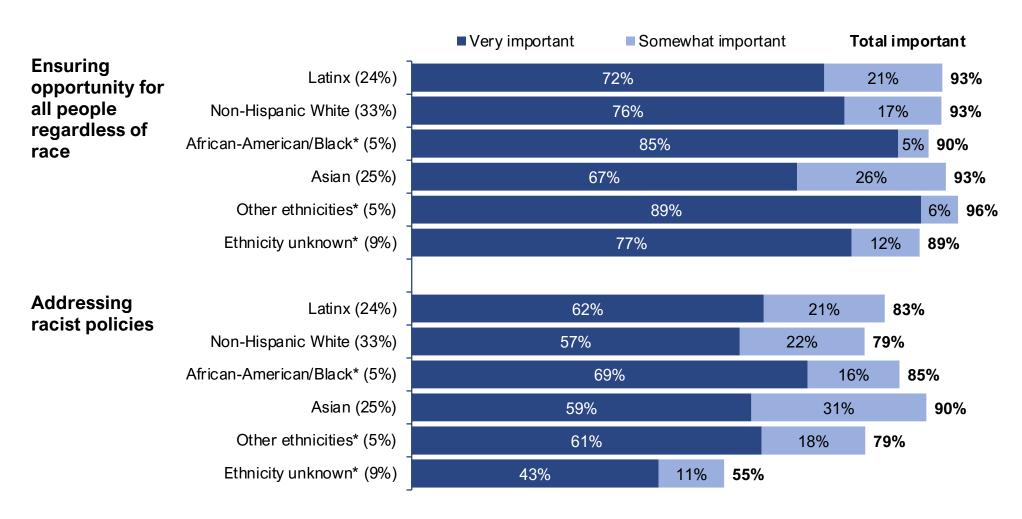




# **COVID RECOVERY:**Racial Equity Priorities by Ethnicity

Q25-26. Now I'm going to read you some items which could be a part of a regional COVID recovery plan. Please tell me whether you think each item is very important, somewhat important, not too important, or not at all important.

Across groups, nine in ten say ensuring opportunity regardless of race is important.



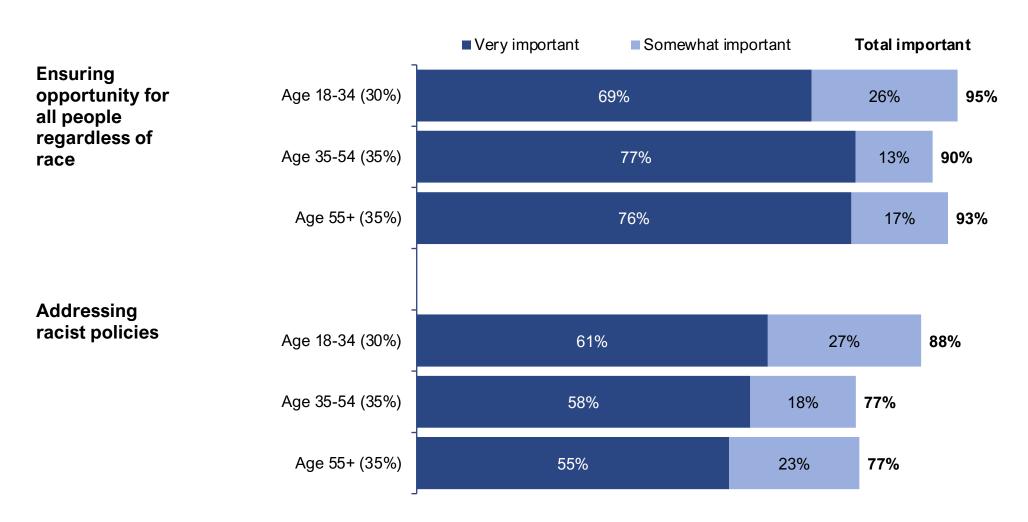
<sup>\*</sup>Denotes small sample sizes ranging from n=35-73 (margin of error=  $\pm 12-17$ )



# **COVID RECOVERY:**Racial Equity Priorities by Generation

Q25-26. Now I'm going to read you some items which could be a part of a regional COVID recovery plan. Please tell me whether you think each item is very important, somewhat important, not too important, or not at all important.

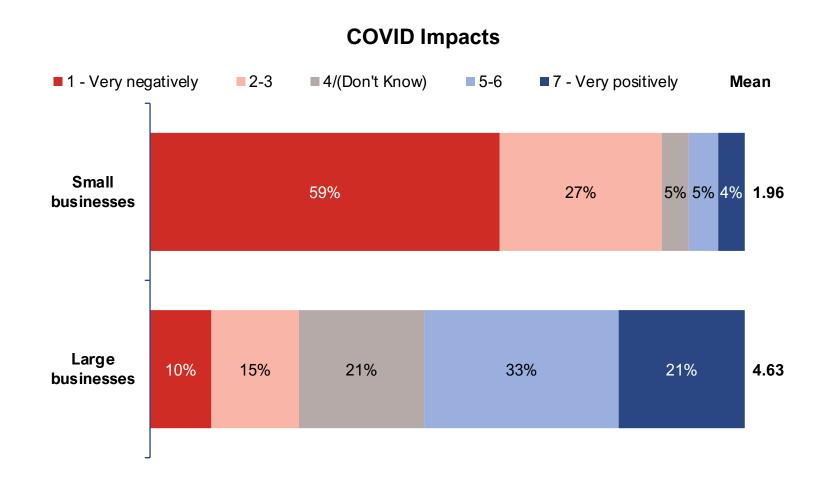
Addressing racist policies is especially important to younger residents.



### **COVID RECOVERY: Small and Large Businesses**

Q19-20. Please tell me how you think the COVID-19 pandemic has generally impacted each of the following

Residents see the pandemic as having had a significant negative impact on small businesses—especially in comparison to large businesses—and find priorities aimed at assisting small businesses important.

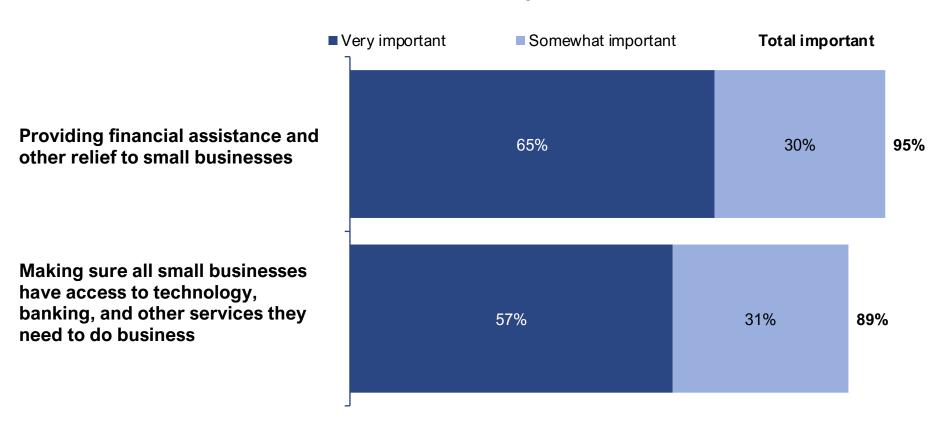


# **COVID RECOVERY: Small and Large Businesses (cont.)**

Q27-28. Now I'm going to read you some items which could be a part of a regional COVID recovery plan. Please tell me whether you think each item is very important, somewhat important, not too important, or not at all important.

Residents see the pandemic as having had a significant negative impact on small businesses—especially in comparison to large businesses—and find priorities aimed at assisting small businesses important.

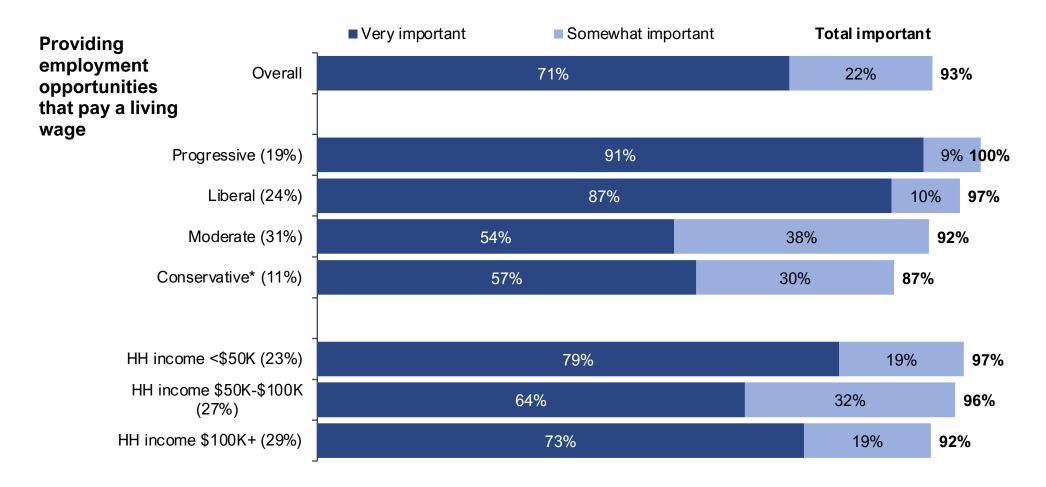
#### **COVID Impacts**



### COVID RECOVERY: Living Wage Priority by Ideology and Income

While Progressives and liberals place greater importance on providing living wage jobs, this priority is valued highly across income levels.

Q29. Now I'm going to read you some items which could be a part of a regional COVID recovery plan. Please tell me whether you think each item is very important, somewhat important, not too important, or not at all important.



<sup>\*</sup>Conservatives have a small sample size of n=92 (margin of error= ±10)

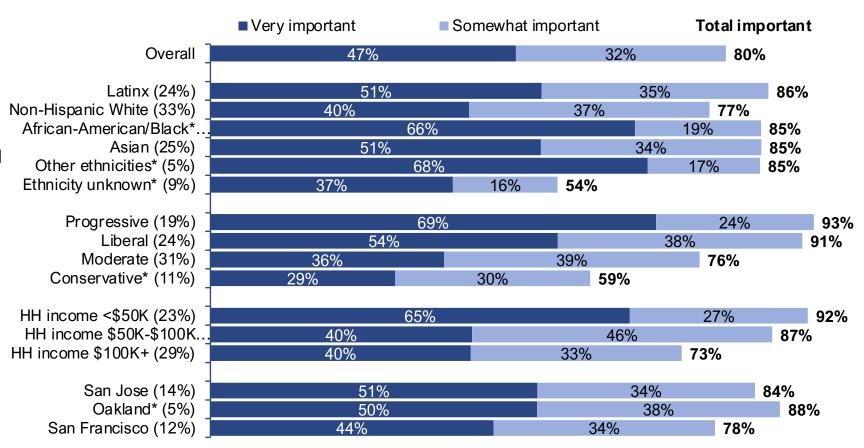


### **COVID RECOVERY: Guaranteed Income Priority by Subgroups**

Views on the importance of providing a guaranteed income vary by ethnicity and ideology. Those with household incomes under \$50,000 place a greater importance on this proposal than those with higher incomes.

Q30. Now I'm going to read you some items which could be a part of a regional COVID recovery plan. Please tell me whether you think each item is very important, somewhat important, not too important, or not at all important.

Providing a guaranteed income for residents to use to pay their bills and to meet their individual needs

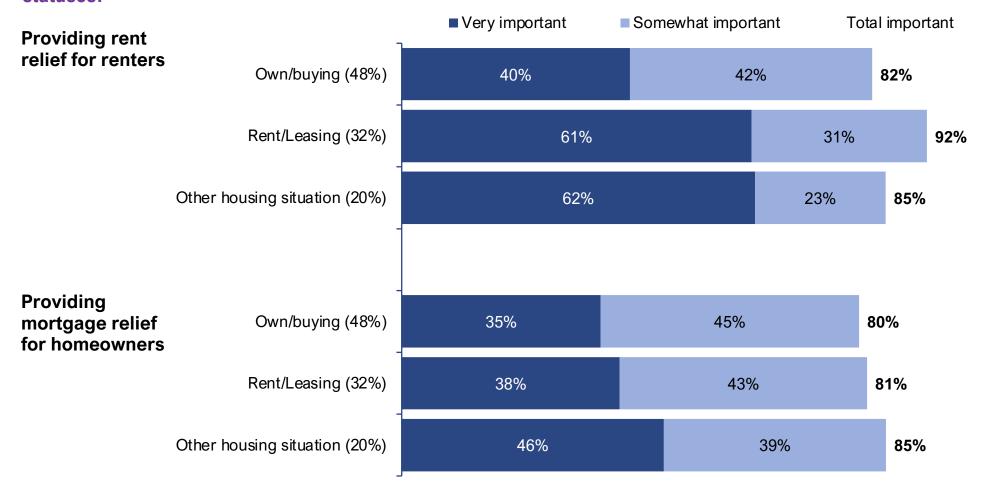


<sup>\*</sup>Denotes small sample sizes ranging from n=35-92 (margin of error=  $\pm 10-17$ )



# **COVID RECOVERY:**Housing Relief Priorities by Homeownership

Renters and non-owners place greater importance on rent relief. Support for mortgage relief is lower, and more similar across housing statuses. Q33-34. Now I'm going to read you some items which could be a part of a regional COVID recovery plan. Please tell me whether you think each item is very important, somewhat important, not too important, or not at all important.



### MESSAGING AND MESSENGERS: Equitable Recovery Messaging

Q38-42. Next I'd like to read you statements from people who support the recovery proposal. After you hear each statement, please tell me how convincing that statement is to you, using a scale from 1 to 7 where 1 means not at all convincing and 7 means very convincing.

With a safe, stable place to call home and better access to resources, our children have a better chance of succeeding in school, getting a job, and building their own strong families here in the Bay Area. We owe it to our children and the next generation to pursue an equitable recovery so they have access to housing, jobs that pay a fair wage, and equal treatment in our communities.

The Bay Area thrives because of the diversity of our communities here. The pandemic continues to have an especially hard impact on people of color and those working lower-paid jobs. We need to act so that all of us — white and Black, Hispanic or Latino, Asian and Pacific Islander, Indigenous or Native American, and newcomer — can stay in this special place we all call home.

71% total convincing 35% very convincing

65% total convincing 31% very convincing

### MESSAGING AND MESSENGERS: Equitable Recovery Messaging

Q38-42. Next I'd like to read you statements from people who support the recovery proposal. After you hear each statement, please tell me how convincing that statement is to you, using a scale from 1 to 7 where 1 means not at all convincing and 7 means very convincing.

The COVID-19 pandemic has only worsened longstanding inequality in the Bay Area, making the current crisis all the more painful for people experiencing poverty, people with disabilities, and people of color. By pursuing this recovery plan, we can begin to address some of this inequality and lift up these communities.

What happens to the people in one part of the Bay Area deeply affects the people in neighboring communities, and that is why we must work together. This pandemic has been a challenging time for all of us, and we have an opportunity now to build a brighter future together, where everyone can thrive in the Bay Area.

As we recover from COVID-19, we can't afford to just go back to the way things were. The old "normal" didn't work for a lot of people, and our recovery should be focused on making things better for those who have faced injustice and discrimination, not just accepting the status-quo from before the pandemic.

62% total convincing 29% very convincing

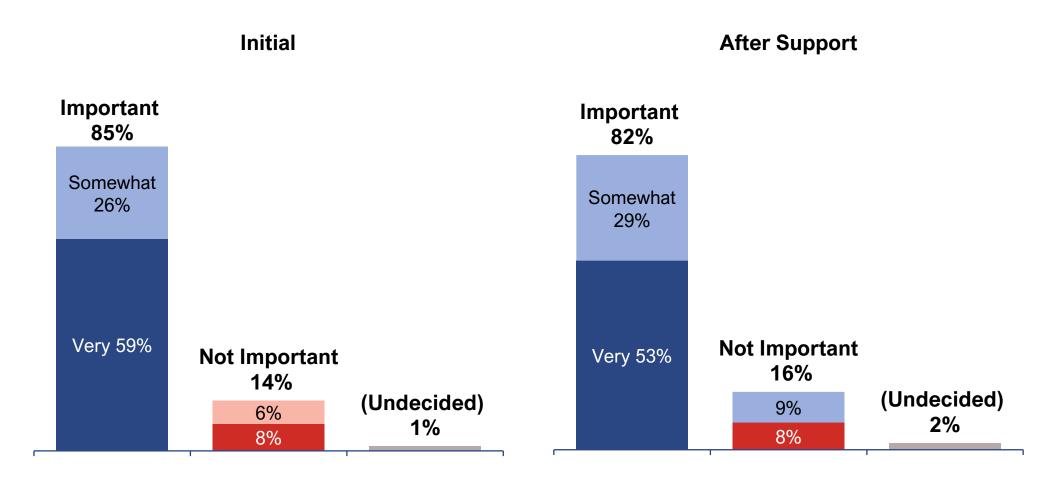
64% total convincing 28% very convincing

61% total convincing 28% very convincing

### MESSAGING AND MESSENGERS: Equitable Recovery Importance after Support

Q43. Given what you've heard, I'd like to ask you about the proposal again...

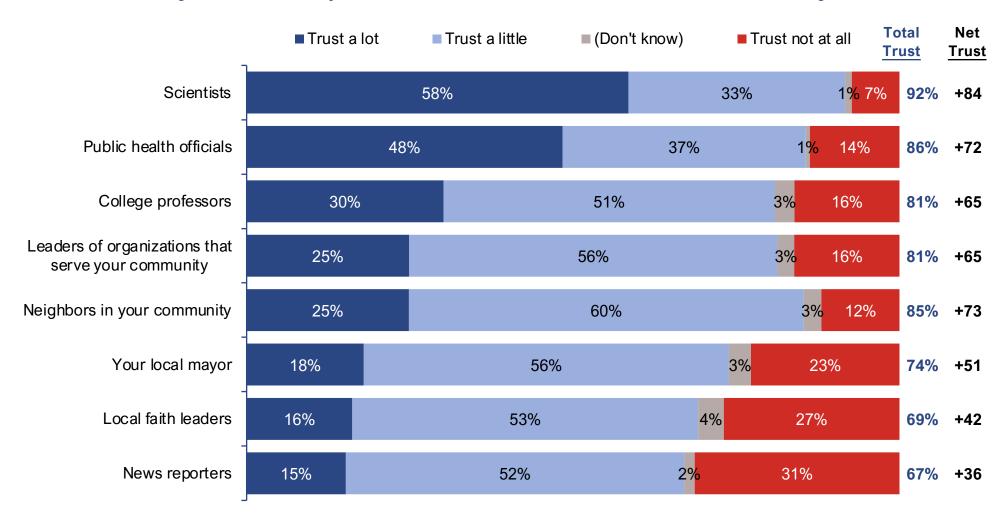
After presentation of more information about the proposal, support remains high.



### MESSAGING AND MESSENGERS: Economic Recovery Messengers

Q44-51. For each of the following, please tell me whether you trust that person or organization a lot, a little, or not at all when it comes to Bay Area economic recovery from COVID-19.

While all messengers tested are trusted by over two in three residents when it comes to the region's economic recovery, scientists and public health officials are viewed as the most trustworthy.

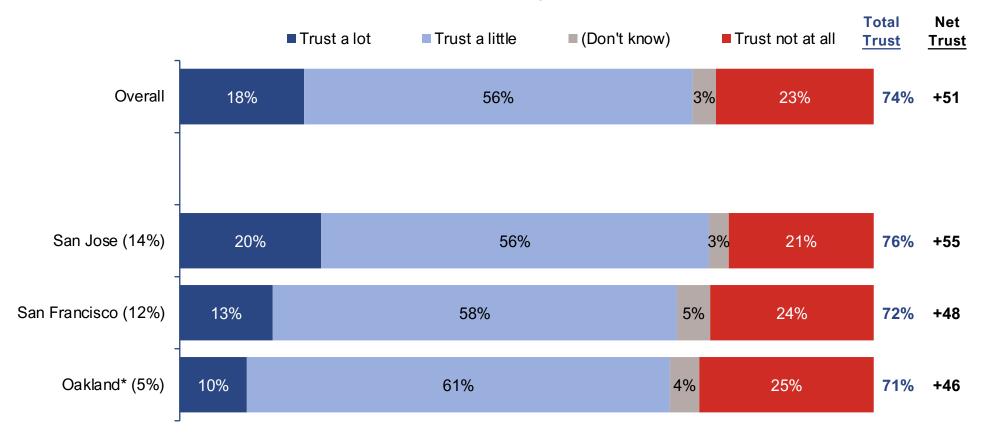


### MESSAGING AND MESSENGERS: Economic Recovery Messengers

Q45. For each of the following, please tell me whether you trust that person or organization a lot, a little, or not at all when it comes to Bay Area economic recovery from COVID-19.

Over seven in ten residents of San Jose, San Francisco, and Oakland trust their mayor when it comes to Bay Area economic recovery from COVID-19.

#### **Your Local Mayor**



<sup>\*</sup>Oakland has a small sample size of n=40 (margin of error=  $\pm 15$ )

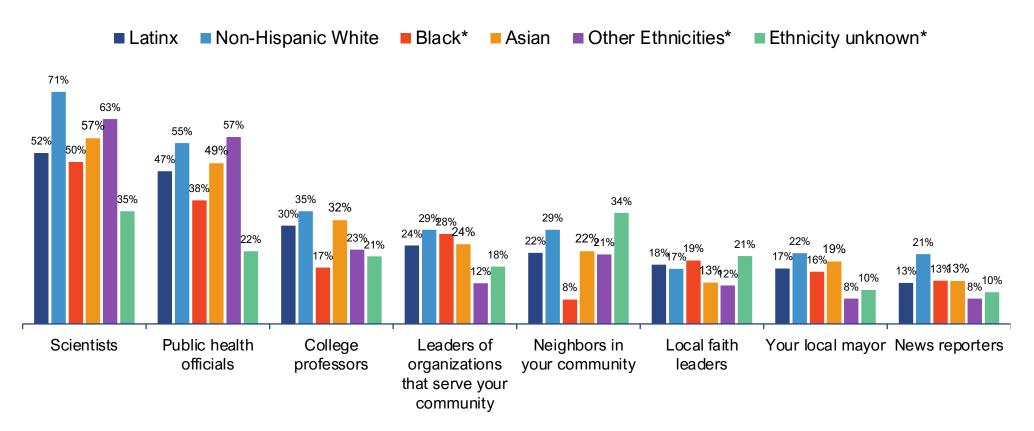


#### **MESSAGING AND MESSENGERS:**

### **Economic Recovery Messengers by Ethnicity**

Scientists are the most trusted in each group, though the trust is highest among non-Hispanic whites.

#### % Trust a lot



<sup>\*</sup>Denotes small sample sizes ranging from n=35-73 (margin of error= ±12-17)

### Methodology

- Survey of adult residents in the 9-County Bay Area
- Mixed-mode survey conducted online through email and text invitation and by live telephone interviews on landlines and mobile phones
- Survey conducted March 9 14, 2021
- 800 interviews; margin of error +3.5 percentage points
- The survey was offered in in English, Spanish, Chinese and Vietnamese

### **Respondent Demographics**

#### Percent of interviews in each group

30% Age 18-34 35% Age 35-54 35% Age 55+





57% English-only HH 18% Speak Spanish 7% Speak Chinese 4% Speak Vietnamese



50% Male 50% Female

19% Progressive 24% Liberal 31% Moderate 11% Conservative





16% Contra Costa County
3% Marin County
3% Napa County
12% San Francisco County
10% San Mateo County
24% Santa Clara County
5% Solano
7% Sonoma

21% Alameda County

28% Spend <25% of income on housing 33% Spend 30-45% of income on housing 23% Spend 50%+ of income on housing





15% Lived in Bay Area 0-10 years 17% Lived in Bay Area 11-20 years 68% Lived in Bay Area 20+ years

52% Less than Bachelor's degree 48% Bachelor's degree or higher



24% Hispanic/Latinx
33% Non-Hispanic White
5% African American/Black
25% Asian
5% Other Ethnicities
9% Ethnicity Unknown



\$

23% HH income <\$50K 27% HH income \$50-100K 29% HH income \$100K+

48% Own/buying 32% Rent/leasing 20% Other





64% Employed 11% Unemployed 13% Retired 5% Student 8% Other/Refused

